



Republic of Serbia

MINISTRY OF FINANCE

Department for Contracting and Financing of EU Funded Programmes (CFCU)

Belgrade, November 2024

CONTRACTING AUTHORITY'S CLARIFICATIONS No. 1

Development of the Operational Integrated Administration and Control System (IACS) (I phase) in line with EU CAP requirements

21SER01/61138/201225/2.1.1

EC-NEAR/BEG/2024/EA-RP/0157

No.	Question	Answer
1.	The portal is currently showing only 1 additional document. Can you please share the link for us to download the full set of tender documents?	Please note that the full set of tender documents will be made available only to shortlisted candidates in the second phase, once the shortlisting process is completed.
2	In the document "Additional information about the Contract Notice" in chapter 16, point 3 (Technical capacity) is required: a) The candidate has implemented at least one (1) contract (with a portion of the services carried out by the candidate being at least EUR 1.000.000) which includes services of development and implementation of the Operational Integrated Administration and Control System (IACS). What does it mean "development and implementation of the Operational Integrated Administration and Control System (IACS)" especially the word "Operational"? What kind of experience this request is referring to: Software development or other services? What is the difference between the other experience required, namely: b) The candidate has implemented at least 1 (one) contract (with the portion carried out by the candidate being at least 500.000,00 EUR) which includes services of development of software for Integrated Administration and Control System (IACS) components?	Please note that "Development and implementation of the Operational Integrated Administration and Control System (IACS)" refers to the creation and deployment of a comprehensive system that is used to manage administrative and control functions. The word "Operational" in this context means that the system is fully functional and actively in use. The experience required under point (a) refers to a candidate's ability to deliver a comprehensive system that includes both the software and the associated services necessary to make the system operational. In contrast, the experience required in point (b) is more focused specifically on the software development aspect of the IACS. This experience requirement is narrower because it is concerned specifically with the software development side, rather than the entire system implementation and operational deployment.