



Republic of Serbia

**MINISTRY OF FINANCE**

**Department for Contracting and Financing of EU Funded Programmes (CFCU)**

Belgrade, September 2022

**CONTRACTING AUTHORITY'S CLARIFICATIONS no.1**

**Technical support for fight against organised crime, financial investigation and cyber-crime**

**Publication ref: NEAR/BEG/2022/EA-OP/0069**

<b>No.</b>	<b>Question</b>	<b>Answer</b>
<b>1</b>	Dear Madam/Sir, Please be kind to provide us additional clarification on the technical questions below, for the Lot no.1 of the subject procurement: Within the documentation part ANNEX II + III: TECHNICAL SPECIFICATIONS + TECHNICAL OFFER, for item no. 1.15. (UPS 6.000VA rack mountable - quantity: 1 piece) in the detail technical specification it is stated Output Power capacity: minimum 10000VA Please provide us clarification if this is an unintentional technical mistake, since this technical specification does not correspond to the one stated in the Item name?	Please note that this was a technical omission. The output power capacity for item 1.15 should be 6.000VA.
<b>2</b>	The technical specifications for items 1.14 and 1.15 are identical; can you please provide the correct ones for item 1.15?	For the item 1.14. minimum capacity should be 10.000 VA, and for the item 1.15. the minimum capacity should be 6.000 VA.  For the item 1.15. it was a technical omission. The output power capacity for item 1.15 should be 6.000VA.

No.	Question	Answer
3	<p>Dear Madam/Sir, Please be kind to provide us additional clarification on the technical questions below, for the Lot no.1 of the subject procurement: Within the documentation part ANNEX II + III: TECHNICAL SPECIFICATIONS + TECHNICAL OFFER it is stated: • For items no. 1.10. and item 1.11.: Switch needs to be installed in the rack and configured on-premise at the location of end-user. Configuration encompasses setting of IP management, switch port types, assignment of VLANs to switch ports, STP and port security functions. All relevant information for switches configuration such as VLAN numbers, names, function etc. will be provided by SATIT. • For item no. 1.12.: Router/firewall needs to be installed in the rack and configured on-premise at the location of end-user. Configuration encompasses setting of IP addresses on interfaces, Wi-Fi access point and security, LTE connectivity, routing functions, NAT, VPN tunnels, access lists and firewall rules. Contractor will receive all relevant parameters for router/firewall configuration from SATIT. Since the Purchaser is directly requesting the complex technical installation and configuration of this high-end enterprise and network equipment, for which the requested warranty terms are valid and not voided only and exclusively in case the installation and configuration is performed by the authorised service provider (officially authorised by the manufacturer of the goods for technical installation and configuration of the goods), please provide us additional clarifications over this request and clarify on how the Purchaser and/or end-user plans to ensure that warranty terms for the</p>	<p>The Bidder need to be fully authorized by the manufacturer of the equipment for the installation and configuration of the items no. 1.10., 1.11. and 1.12. The letter of manufacturer's authorization needs to be provided within the offer, issued to the subject procurement with all the models of the offered equipment stated within the letter.</p>

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<b>No.</b>	<b>Question</b>	<b>Answer</b>
	<p>equipment are not voided in case the Bidder is not authorized to perform this service while at the same time requesting the equipment is installed and configured properly?</p>	
<p align="center"><b>4</b></p>	<p>Dear Madam/Sir, Please be kind to provide us additional clarification on the technical questions below, for the Lot no.1 of the subject procurement: Within the documentation part ANNEX II + III: TECHNICAL SPECIFICATIONS + TECHNICAL OFFER it is stated: • For item no. 1.14 and item no. 1.15.: UPS needs to be installed in the rack and configured on-premise at the location of end-user. Installation assumes connection of the existing equipment and items 1.16 to UPS. Contractor must test operation of the UPS on batteries with all above mentioned equipment connected to UPS. • For Item no. 1.16.: Servers need to be installed in the rack and configured on-premise at the location of end-user. Contractor must install and configure server hardware components, configure servers and their management components and physically connect two of them to the disk storage system, install virtualization software on servers and create virtual machine as per beneficiary instructions. All configuration parameters for the servers and storage such as allocation of virtual CPUs, RAM, disk space, vNIC to each virtual machine, configuration of storage logical volumes, their size and type, will be provided by CAS IT staff. Since the Purchaser is directly requesting the complex technical installation and configuration of this high-end enterprise and network equipment, for which the requested warranty terms are valid and not voided</p>	<p>The Bidder need to be fully authorized by the manufacturer of the equipment for the installation and configuration of the items no. 1.14., 1.15. and 1.16. The letter of manufacturer's authorization needs to be provided within the offer, issued to the subject procurement with all the models of the offered equipment stated within the letter.</p>

Contracting Authority's clarifications no.1

No.	Question	Answer
	<p>only and exclusively in case the installation and configuration is performed by the authorised service provider (officially authorised by the manufacturer of the goods for technical installation and configuration of the goods), please provide us additional clarifications over this request and clarify on how the Purchaser and/or end-user plans to ensure that warranty terms for the equipment are not voided in case the Bidder is not authorized to perform this service while at the same time requesting the equipment is installed and configured properly?</p>	
5	<p>. Within the documentation part ANNEX II + III: TECHNICAL SPECIFICATIONS + TECHNICAL OFFER, for item no. 1.15. (<b>UPS 6.000VA rack mountable - quantity: 1 piece</b>) in the detail technical specification it is stated <b>Output Power capacity: minimum 10000VA</b></p> <p>Please provide us clarification if this is an unintentional technical mistake, since this technical specification does not correspond to the one stated in the <b>Item name</b>?</p>	<p>Please refer to answer on question number 1.</p>
6	<p>Within the documentation part ANNEX II + III: TECHNICAL SPECIFICATIONS + TECHNICAL OFFER it is stated:</p> <ul style="list-style-type: none"> <li>• <b>For items no. 1.10. and item 1.11.:</b><i>Switch needs to be installed in the rack and configured on-premise at the location of end-user. Configuration encompasses setting of IP management, switch port types, assignment of VLANs to switch ports, STP and port security functions. All relevant information for switches configuration such as VLAN</i></li> </ul>	<p>Please refer to answer on question number 3.</p>

No.	Question	Answer
	<p><i>numbers, names, function etc. will be provided by SATIT.</i></p> <ul style="list-style-type: none"> <li>• <b>For item no. 1.12.:</b><i>Router/firewall needs to be installed in the rack and configured on-premise at the location of end-user. Configuration encompasses setting of IP addresses on interfaces, Wi-Fi access point and security, LTE connectivity, routing functions, NAT, VPN tunnels, access lists and firewall rules. Contractor will receive all relevant parameters for router/firewall configuration from SATIT.</i></li> </ul> <p>Since the Purchaser is directly requesting the complex technical installation and configuration of this high-end enterprise and network equipment, for which the requested warranty terms are valid and not voided only and exclusively in case the installation and configuration is performed by the authorised service provider (officially authorised by the manufacturer of the goods for technical installation and configuration of the goods), please provide us additional clarifications over this request and clarify on how the Purchaser and/or end-user plans to ensure that warranty terms for the equipment are not voided in case the Bidder is not authorized to perform this service while at the same time requesting the equipment is installed and configured properly?</p>	
7	<p>Within the documentation part ANNEX II + III: TECHNICAL SPECIFICATIONS + TECHNICAL OFFER it is stated:</p> <ul style="list-style-type: none"> <li>• <b>For item no. 1.14 and item no. 1.15.:</b><i>UPS needs to be installed in the rack and configured on-premise at the location of end-user. Installation assumes</i></li> </ul>	Please refer to answer on question number 4.

No.	Question	Answer
	<p><i>connection of the existing equipment and items 1.16 to UPS. Contractor must test operation of the UPS on batteries with all above mentioned equipment connected to UPS.</i></p> <ul style="list-style-type: none"> <li>• <b>For Item no. 1.16.:</b><i>Servers need to be installed in the rack and configured on-premise at the location of end-user. Contractor must install and configure server hardware components, configure servers and their management components and physically connect two of them to the disk storage system, install virtualization software on servers and create virtual machine as per beneficiary instructions. All configuration parameters for the servers and storage such as allocation of virtual CPUs, RAM, disk space, vNIC to each virtual machine, configuration of storage logical volumes, their size and type, will be provided by CAS IT staff.</i></li> </ul> <p><i>Since the Purchaser is directly requesting the complex technical installation and configuration of this high-end enterprise and network equipment, for which the requested warranty terms are valid and not voided only and exclusively in case the installation and configuration is performed by the authorised service provider (officially authorised by the manufacturer of the goods for technical installation and configuration of the goods), please provide us additional clarifications over this request and clarify on how the Purchaser and/or end-user plans to ensure that warranty terms for the equipment are not voided in case the Bidder is not authorized to perform this service while at the same time requesting the equipment is installed and configured properly?</i></p>	

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<b>No.</b>	<b>Question</b>	<b>Answer</b>
<b>8</b>	<p>CPU Passmark results</p> <p>Is the data provided by the vendors/benchmark results to the specific CPU model we propose enough? Or should we provide test results based on the actual built configuration for this proposal?</p>	<p>The data provided by the vendors/benchmark results to the specific CPU model is enough.</p>
<b>9</b>	<p>It is requested to provide a certificate of origin with the delivered goods, that is from a member state of the EU. Noting that most of the equipment is manufactured outside the EU, however maybe assembled or packaged as a last step on EU soil - would such a certificate be accepted as certificate of origin from the EU?</p>	<p>For detailed information regarding the rule of origin, please refer to Articles 2.3.6 and 2.3.7 of Practical Guide (PRAG), as well as the Article 4 of the Instructions to Tenderers.</p>