# SERVICE CONTRACT NOTICE

# Support to implementation of the Action plan for improving business environment

Location: Republic of Serbia

## 1. Publication reference

EuropeAid/135638/IH/SER/RS

#### 2. Procedure

Restricted

## 3. Programme title

National programme for Serbia under the IPA – Transition Assistance and Institution Building Component for the year 2013

## 4. Financing

Financing agreement

## 5. Contracting Authority

The Government of the Republic of Serbia, represented by the Ministry of Finance, Department for Contracting and Financing of EU Funded Programmes (CFCU), Belgrade, SERBIA

# CONTRACT SPECIFICATION

## 6. Nature of contract

Fee-based

## 7. Contract description

The aim of this project is to support implementation of the priority reforms defined by the Action plan for Improving Business Environment in the Republic of Serbia, through:

- Improvement of transparency and optimisation of administrative procedures, by means of establishing Unified Public Register of administrative procedures and other business requirements,
- Support of on-going reforms and establishment of a supportive regulatory framework for improving business environment in key business related areas,
- Improvement of the process of adopting regulations and public policies that affect business environment.

## 8. Number and titles of lots

One lot only

# 9. Maximum budget

EUR 2,500,000

## 10. Scope for additional services

The Contracting Authority may, at its own discretion, extend the project in duration and/or scope, subject to the availability of funding up to the estimated amount of approximately EUR 2,500,000. Any extension of the contract would be subject to satisfactory performance by the Contractor.

# CONDITIONS OF PARTICIPATION

## 11. Eligibility

Participation is open to all legal persons (participating either individually or in a grouping consortium - of tenderers) which are established in a Member State of the European Union or in a country or territory of the regions covered and/or authorised by the specific instruments applicable to the programme under which the contract is financed (see item 29 below). Participation is also open to international organisations. Participation of natural persons is directly governed by the specific instruments applicable to the programme under which the contract is financed.

## 12. Candidature

All eligible natural and legal persons (as per item 11 above) or groupings of such persons (consortia) may apply.

A consortium may be a permanent, legally-established grouping or a grouping which has been constituted informally for a specific tender procedure. All members of a consortium (i.e., the leader and all other members) are jointly and severally liable to the Contracting Authority.

The participation of an ineligible natural or legal person (as per item 11) will result in the automatic exclusion of that person. In particular, if that ineligible person belongs to a consortium, the whole consortium will be excluded.

#### 13. Number of applications

No more than one application can be submitted by a natural or legal person whatever the form of participation (as an individual legal entity or as leader or member of a consortium submitting an application). In the event that a natural or legal person submits more than one application, all applications in which that person has participated will be excluded.

## 14. Shortlist alliances prohibited

Any tenders received from tenderers comprising firms other than those mentioned in the short-listed application forms will be excluded from this restricted tender procedure unless prior approval from the Contracting Authority has been obtained (see Practical Guide – PRAG - 2.4.3.). Short-listed candidates may not form alliances or subcontract to each other for the contract in question.

#### 15. Grounds for exclusion

As part of the application form, candidates must submit a signed declaration, included in the standard application form, to the effect that they are not in any of the exclusion situations listed in Section 2.3.3 of the PRAG.

## 16. Sub-contracting

Subcontracting is allowed up to 15% of the total value of the contract.

#### 17. Number of candidates to be short-listed

On the basis of the applications received, between 4 and 8 candidates will be invited to submit detailed tenders for this contract. If the number of eligible candidates meeting the selection criteria is less than the minimum of 4, the Contracting Authority may invite the candidates who satisfy the criteria to submit a tender.

# PROVISIONAL TIMETABLE

## 18. Provisional date of invitation to tender

November 2016

# 19. Provisional commencement date of the contract

July 2017

## 20. Initial period of implementation of tasks

30 months

# SELECTION AND AWARD CRITERIA

## 21. Selection criteria

The following selection criteria will be applied to candidates. In the case of applications submitted by a consortium, these selection criteria will be applied to the consortium as a whole unless specified otherwise. The selection criteria will not be applied to natural persons and single-member companies when they are sub-contractors.

- 1) Economic and financial capacity of candidate (based on item 3 of the application form). In case of candidate being a public body, equivalent information should be provided. The reference period which will be taken into account will be the last three years for which accounts have been closed.
  - a) The average annual turnover of the candidate over the last three years (for these purposes last three years shall mean years 2013, 2014 and 2015) must be at least EUR 2,000,000.
  - b) Current ratio (current assets/current liabilities) in the last year for which accounts have been closed must be at least 1. In case of a consortium this criterion must be fulfilled by each member.
- 2) <u>Professional capacity of candidate</u> (based on items 4 and 5 of the application form). The reference period which will be taken into account will be the last five years from submission

deadline.

- a) At least five (5) permanent staff currently works for the candidate in the field related to this contract.
- 3) <u>Technical capacity of candidate</u> (based on items 5 and 6 of the application form). The reference period which will be taken into account will be the last five years from submission deadline.
  - a) The candidate has provided services under at least two contracts (with the portion of the contract carried out by the legal entity being at least EUR 1,250,000) in the field of business environment reform, which were implemented at any moment during the reference period.

For the criteria under 21.3.a) this means that the project the candidate refers to could have been started or completed at any time during the indicated period but it does not necessarily have to be started and completed during that period, nor implemented during the entire period. Candidates/tenderers are allowed to refer either to projects completed within the reference period (although started earlier) or to projects not yet completed. In the first case the project will be considered in its whole if proper evidence of performance is provided (statement or certificate from the entity which awarded the contract, proof of final payment). In case of projects still on-going only the portion satisfactorily completed during the reference period although started earlier will be taken into consideration. This portion will have to be supported by documentary evidence (similarly to projects completed) also detailing its value. If a candidate/tenderer has implemented the project in a consortium, the percentage that the candidate/tenderer has successfully completed must be clear from the documentary evidence, together with a description of the nature of the services provided if the selection criteria relating to the pertinence of the experience have been used.

Previous experience which caused breach of contract and termination by a Contracting Authority shall not be used as reference.

An economic operator may, where appropriate and for a particular contract, rely on the capacities of other entities, regardless of the legal nature of the links which it has with them. It must in that case prove to the Contracting Authority that it will have at its disposal the resources necessary for performance of the contract, for example by producing a commitment on the part of those entities to place those resources at its disposal. Such entities, for instance the parent company of the economic operator, must respect the same rules of eligibility - notably that of nationality – and must fulfil the same relevant selection criteria as the economic operator. With regard to technical and professional criteria, an economic operator may only rely on the capacities of other entities where the latter will perform the works or services for which these capacities are required. With regard to economic and financial criteria, the entities upon whose capacity the tenderer relies, become jointly and severally liable for the performance of the contract.

If more than 8 eligible candidates meet the above selection criteria, the relative strengths and weaknesses of the applications of these candidates must be re-examined to identify the eight best candidates. The only factors which will be taken into consideration during this re-examination are:

- 1. The total number of the reference projects found eligible under 21.3 and in case of equality on this criterion, then
- 2. The value of the eligible part (the portion carried out by the legal entity) of the projects found eligible under 21.3.

## 22. Award criteria

Best price-quality ratio.

# **APPLICATION**

## 23. Deadline for receipt of applications

August 15, 2016 at 14:00 hrs Central European Time (local time).

Any application received by the Contracting Authority after this deadline will not be considered.

# 24. Application format and details to be provided

Applications must be submitted using the standard application form, the format and instructions of which must be strictly observed. The application form is available from the following Internet address:

http://ec.europa.eu/europeaid/prag/annexes.do?chapterTitleCode=B

The application must be accompanied by a declaration of honour on exclusion and selection criteria using the template available from the following Internet address:

http://ec.europa.eu/europeaid/prag/annexes.do?chapterTitleCode=A

Any additional documentation (brochure, letter, etc.) sent with an application will not be taken into consideration.

#### 25. How applications may be submitted

Applications must be submitted in English exclusively to the Contracting Authority in a sealed envelope:

• EITHER by recorded delivery (official postal service) to:

Ministry of Finance, Government of the Republic of Serbia
Department for Contracting and Financing of EU Funded Programmes (CFCU)
Division for Tender Evaluation and Contracting
3-5 Sremska Street, VII floor, office 701
11000 Belgrade, Republic of Serbia

In this case, the delivery record makes proof of compliance with the time-limit for receipt.

• OR hand delivered (including courier services) directly to the Contracting Authority in return for a signed and dated receipt to:

Ministry of Finance, Government of the Republic of Serbia
Department for Contracting and Financing of EU Funded Programmes (CFCU)
Division for Tender Evaluation and Contracting
3-5 Sremska Street, VII floor, office 701
11000 Belgrade, republic of Serbia

In this case, the acknowledgment of receipt makes proof of compliance with the time-limit for receipt.

The Contract title and the Publication reference (see item 1 above) must be clearly marked on the envelope containing the application and must always be mentioned in all subsequent correspondence with the Contracting Authority.

Applications submitted by any other means will not be considered.

By submitting an application candidates accept to receive notification of the outcome of the procedure by electronic means. Such notification shall be deemed to have been received on the date upon which the contracting authority sends it to the electronic address referred to in the application.

# 26. Alteration or withdrawal of applications

Candidates may alter or withdraw their applications by written notification prior to the deadline for submission of applications. No application may be altered after this deadline.

Any such notification of alteration or withdrawal shall be prepared and submitted in accordance with Item 25. The outer envelope (and the relevant inner envelope if used) must be marked 'Alteration' or 'Withdrawal' as appropriate.

## 27. Operational language

All written communications for this tender procedure and contract must be in English.

## 28. Date of publication of prior information notice

14 March 2014

## 29. Legal basis<sup>1</sup>

Council Regulation (EC) No 1085/2006 of 17 July 2006 establishing an Instrument for Pre-Accession Assistance (IPA) - OJL 210/82 of 31/07/2006.

#### 30. Additional information

Opening hours of the Contracting Authority for the submission of applications: 8:00 - 15:00 CET.

Please note that in order to ensure efficient electronic correspondence with the Contracting Authority, candidates must provide e-mail addresses capable of receiving e-mails of at least 20 MB (twenty Megabytes), or else specify their inbox size.

Applicants may submit questions in writing to:

Ministry of Finance
Department for Contracting and Financing of EU Funded Programmes (CFCU)
Division for Tender Preparation and Contract Management

3-5 Sremska Street, VII floor, office 701 11000 Belgrade, Republic of Serbia

JUE

Please state any specificity that might have an impact on rules on participation (such as geographic or thematic or long/short term).

or the email address:

cfcu.questions@mfin.gov.rs

up to 15 days before the deadline for submission of application, specifying the publication reference and the contract title.

The Contracting Authority will publish answers to all received questions on the EuropeAid website at the latest 5 days before the deadline for submission of applications and has no obligation to provide any further clarifications after this date.

Any tenderer seeking to arrange individual meetings with the Contracting Authority and/or the government of the partner country and/or the European Commission concerning this contract during the application period may be excluded from the application procedure.

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